Logist



Effective Management of Logistics and Transport Services

Duration: 5 Days

Language: en

Course Code: PO1-102

Objective

Upon completion of this course, participants will be able to:

- Assess the supply and demand chain and how your business fits.
- Create a journey map for warehouse management to identify and amend inefficient processes.
- Manage performance issues in the warehouse and remotely for staff on the road.

- Negotiate new contracts and agree on key SLAs.
- Utilise the best systems to develop an inventory and efficiently manage stock levels.
- Develop new strategies and technology to increase warehouse productivity.
- Manage reporting and fill skill and knowledge gaps within the purchasing process.

Audience

The course is perfect for any individual involved in project management or the operation of logistics or transport companies. It would be most beneficial for:

- Project Managers
- Purchasing Managers
- Operations Managers
- Customer Service Executives
- Finance Executives
- Directors
- Stock Controllers
- Procurement or Warehouse Employees
- Front Line Customer Service

Training Methodology

This course allows the participants to learn using real-life cases, powerful presentations, and practical exercises. You'll have access to the tools to review your current processes and use group discussions and hands-on examples to develop new and improved processes to implement in your working environment.

Summary

This course stresses the importance and effect of operational delivery on the overall success of transport and logistics-focused companies. It helps enhance all procurement and inventory procedures to improve business performance and look to the future.

It concentrates on the effective management processes and procedures within a supply chain environment. You'll discover how to identify inefficiencies, create an accurate cost analysis and address performance issues to increase conversion and customer satisfaction.

Course Content & Outline

Section 1: Understanding Where Your Business Fits

- What does supply chain management mean?
- How to create an effective purchasing model.
- What does your location mean for your pricing?
- Which types of contracts will work for your area?

Section 2: Creating Effective Inventory Procedures

- The ABC analysis and how to use it.
- Systems to implement effective inventory monitoring.
- Assessing consignment inventory.
- Radiofrequency inventory.
- Creating barcoding inventory assessments.
- Managing audits.
- Standardising processes.

Section 3: Successful Contract Negotiation

- Working with new suppliers.
- Communication and persuasion techniques.
- Securing new contracts and their essential aspects.
- The types of contracts and what works for you.

Section 4: Recruiting for Your Contracts

- How to employ the best warehouse operatives.
- Looking for drivers.
- Dealing with performance issues.
- Managing an effective rota.
- Creating teamwork between warehouse and transport for a smooth transition.

Section 5: Optimising Your Warehouse Operation

- Health and safety management.
- Quality assurance.
- Selecting a warehouse system that works.
- Improving productivity.
- Identifying process gaps.
- Assessing the optimum warehouse layout.

Section 6: Dealing with Transport Operations

- Selecting the right transport methods.
- Setting up real-time tracking information.
- Insurance cover for multiple transport methods.
- Overseas transportation.
- Application of Incoterms.

Certificate Description

Upon successful completion of this training course, delegates will be awarded a Holistique Training Certificate of Completion. For those who attend and complete the online training course, a Holistique Training e-Certificate will be provided.

Holistique Training Certificates are accredited by the British Assessment Council (BAC) and The CPD Certification Service (CPD), and are certified under ISO 9001, ISO 21001, and ISO 29993 standards.

CPD credits for this course are granted by our Certificates and will be reflected on the Holistique Training Certificate of Completion. In accordance with the standards of The CPD Certification Service, one CPD credit is awarded per hour of course attendance. A maximum of 50 CPD credits

can be claimed for any single course we currently offer.

Categories

Facility & Environment, Procurement, Warehouse, Logistics & Supply Chain, Transport, Retail and Trade

Tags

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Related Articles



Efficient Logistics Management: A Dive into Strategies & Benefits

Discover logistics management—its types, role vs. supply chain, and optimisation tips to streamline resource movement and boost efficiency.

YouTube Video

https://www.youtube.com/embed/mNr0RZ3-diU?si=anxRfOX3VsaEClVt