

Quality And Organisational Excellence Preparation

Duration: 5 Days

Language: en

Course Code: PO3 - 113

Objective

Upon completion of this course, participants will be able to:

- Master quality management principles and leadership skills.

- Develop strategic plans and deploy them effectively.
- Apply quality tools for problem-solving and process improvement.
- Manage customer relations and supply chains efficiently.

Audience

This course is intended for:

- Quality Managers, Directors, and Heads of Quality.
- QA/QC Managers, Engineers, and Supervisors.
- Quality Auditors and professionals aiming for ASQ certification.

Training Methodology

The course combines theoretical knowledge with practical applications, including case studies and sample tests, to ensure comprehensive understanding and readiness for the certification exam.

Summary

This course equips participants with the knowledge and skills needed to excel in quality management and organizational excellence. It focuses on preparing for the ASQ Certified Manager of Quality/Organizational Excellence (CMQ/OE) exam. It covers leadership, strategic planning, management methods, quality tools, customer focus, and supply chain management.

Course Content & Outline

Section 1: Leadership and Organisational Excellence

- Organisational structures and leadership roles.
- Team dynamics and leadership techniques.

Section 2: Strategic Planning and Deployment

- Strategic planning models and business environment analysis.
- Tactical plans and resource allocation.

Section 3: Management Elements and Project Management

- Change management and communication skills.
- Basics of project management and quality systems.

Section 4: Quality Management Tools and Process Management

- Problem-solving tools and process analysis.
- Lean tools and performance measurement.

Section 5: Customer Focus and Supply Chain Management

- Customer relationship management and segmentation.
- Supplier management and training development.

Certificate Description

Upon successful completion of this training course, delegates will be awarded a Holistique Training Certificate of Completion. For those who attend and complete the online training course, a Holistique Training e-Certificate will be provided.

Holistique Training Certificates are accredited by the British Assessment Council (BAC) and The CPD Certification Service (CPD), and are certified under ISO 9001, ISO 21001, and ISO

29993 standards.

CPD credits for this course are granted by our Certificates and will be reflected on the Holistique Training Certificate of Completion. In accordance with the standards of The CPD Certification Service, one CPD credit is awarded per hour of course attendance. A ma

Categories

Management & Leadership, Quality & Productivity

Tags

quality, Quality Management, Organisational Excellence

Related Articles



Quality Management: What Is It & Why It’s Important in 2027

Explore quality management principles, methods, and Toyota’s practices. Learn how strong quality systems boost efficiency, customer satisfaction, and competitiveness.