

Preparation for Certified Professional in Healthcare Quality (CPHQ)

Duration: 10 Days

Language: en

Course Code: IND5 - 166

Objective

By the end of this training, participants will be able to:

- Understand the core concepts of healthcare quality.
- Identify the structure of a quality improvement program.
- Discuss leadership roles in maintaining patient safety and quality.
- Analyze the role of data and information systems in quality planning.
- Apply performance improvement tools in real situations.
- Review important tips and strategies for taking the CPHQ exam.

Audience

This training is ideal for:

- Quality officers, coordinators, and managers.
- Physicians, nurses, pharmacists, and lab technicians.
- Hospital and clinic administrators.
- Accreditation specialists and safety managers.
- Healthcare professionals looking to grow in quality or leadership roles.

Training Methodology

The training will be delivered through instructor-led sessions supported by clear and easy-to-understand slides. Learners will also benefit from short video explanations and concise summaries that reinforce key concepts. To enhance practical understanding, the course includes case-based learning drawn from real healthcare settings. Participants will have the opportunity to test their knowledge through practice quizzes modeled after actual CPHQ exam questions. Additionally, the training encourages interactive discussions and provides access to downloadable tools and resources to support continued learning.

Summary

This course is specially designed to help healthcare professionals prepare for the Certified Professional in Healthcare Quality (CPHQ) exam. It focuses on the main areas of healthcare quality, including leadership, patient safety, information systems, and performance improvement. The course follows the exam outline and helps learners focus their study time on what really matters.

Through simplified explanations, exam-style questions, and real healthcare examples, this course supports professionals in strengthening their skills and building confidence. Whether you plan to take the CPHQ exam soon or just want to expand your knowledge in healthcare quality, this training offers valuable guidance.

Course Content & Outline

Section 1: Basics of Healthcare Quality

- Explore the history and evolution of quality in healthcare.
- Define quality principles and improvement concepts.
- Understand how culture and leadership affect quality.
- Review global healthcare quality models and frameworks.

Section 2: Quality Leadership & Organizational Support

- Understand the link between quality programs and healthcare systems.
- Discuss credentialing, privileging, and oversight roles.
- Explore accreditation processes and regulatory bodies.
- Learn how to build a strong quality-driven culture.

Section 3: Data and Information Management

- Review how data supports quality planning and improvement.
- Understand the types of healthcare data and where it comes from.
- Learn how to analyze data and interpret results.
- Use basic statistics and tools to measure performance.

Section 4: Improving Processes and Measuring Results

- Plan and lead process improvement initiatives.
- Recognize when to use teams for quality projects.
- Monitor internal and external compliance standards.
- Communicate performance results clearly and effectively.

Section 5: Patient Safety and Risk Reduction

- Identify common patient safety goals and key risks.
- Understand how technology supports safety efforts.
- Discuss the quality professional’s role in patient safety.
- Explore reporting systems and prevention strategies.

Section 6: Accreditation & Continuous Readiness

- Learn about regulatory bodies and accreditation programs.
- Discuss readiness activities and staff involvement.
- Understand leadership's role in audit preparation.
- Build a plan for ongoing quality readiness and compliance.

Section 7: Preparing for the CPHQ Exam

- Learn the exam structure, format, and question types.
- Identify resources and study strategies.
- Practice with sample questions and answers.
- Apply effective test-taking techniques and time management.

Certificate Description

Upon successful completion of this training course, delegates will be awarded a Holistique Training Certificate of Completion. For those who attend and complete the online training course, a Holistique Training e-Certificate will be provided.

Holistique Training Certificates are accredited by The CPD Certification Service (CPD), and are certified under ISO 9001 and ISO 29993 standards.

CPD credits for this course are granted by our Certificates and will be reflected on the Holistique Training Certificate of Completion. In accordance with the standards of The CPD Certification

Service, one CPD credit is awarded per hour of course attendance. A maximum of 50 CPD credits can be claimed for any single course we currently offer.

Categories

Health, Safety & Environment HSE, Healthcare & Pharmaceutical, Quality & Productivity

Tags

Healthcare quality management, CPHQ

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