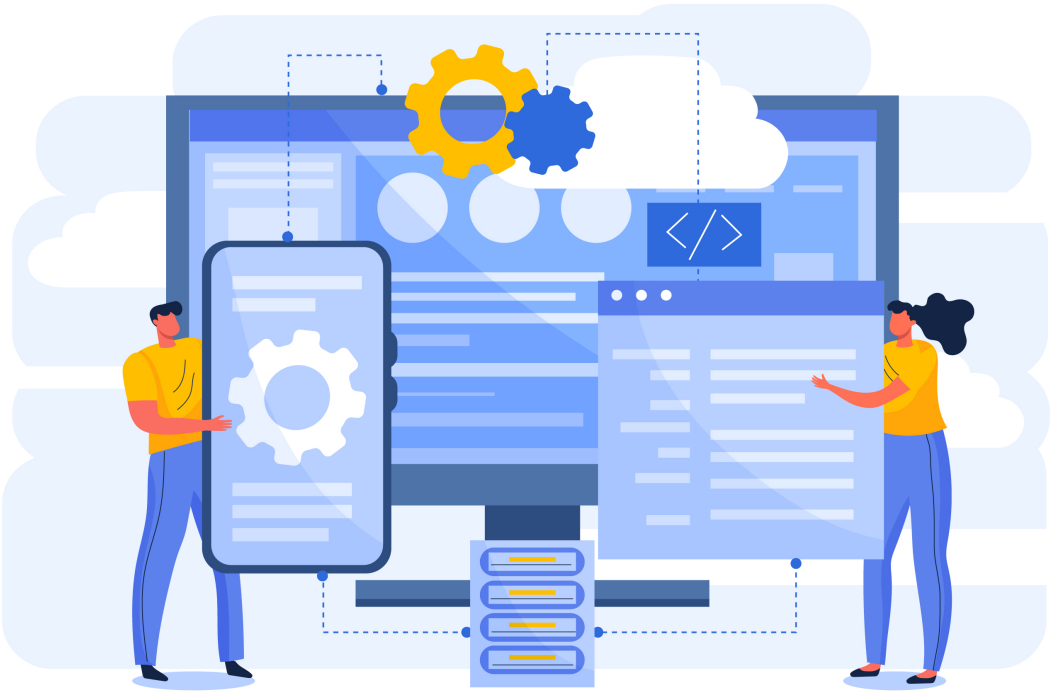

Strategic IT Governance: Integrating TOGAF and ITIL

Duration: 5 Days

Language: en

Course Code: PI1 - 139

Objective

By the end of the course, participants will be able to:

- Understand IT governance principles and their strategic business importance.
- Apply TOGAF for enterprise architecture design and strategic alignment.
- Apply ITIL 4 for service management, operations, and continual improvement.
- Integrate TOGAF and ITIL into a unified governance structure.
- Develop governance models that balance control, agility, risk, and value delivery.
- Support effective decision-making, resource allocation, and performance monitoring.

Audience

This course is ideal for:

- Enterprise architects.
- IT service managers and ITIL practitioners.
- CIOs, CTOs, and senior IT leaders.
- Digital transformation officers.
- IT governance, risk, and compliance managers.
- IT project portfolio managers.
- Business-IT alignment consultants.

Training Methodology

The course combines interactive lectures, real-world integration case studies, governance model workshops, collaborative exercises, and governance simulation labs. Participants will apply combined TOGAF and ITIL concepts to real governance challenges, ensuring practical skills beyond theoretical knowledge.

Summary

In modern digital enterprises, IT governance is no longer just about compliance — it is about ensuring that IT initiatives directly support business strategy, create value, manage risks, and enable organisational agility. This course focuses on integrating two globally recognised frameworks — TOGAF (Enterprise Architecture) and ITIL (IT Service Management) — to create a unified, effective, and practical IT governance model.

Participants will learn how to align architecture planning (TOGAF) with operational service delivery (ITIL), ensuring both long-term strategic alignment and operational excellence. The course bridges the traditional gap between architecture design and service management execution, providing leaders with a holistic governance framework that supports decision-making, accountability, and continuous improvement.

Course Content & Outline

Section 1: Foundations of IT Governance and Framework Alignment

- What is IT governance? Objectives and business value.
- The COBIT model and governance principles.
- Overview of TOGAF and ITIL 4: complementary roles in governance.
- Mapping TOGAF (strategic design) to ITIL (operational delivery).
- Value creation vs. risk management in IT governance.

Section 2: Applying TOGAF for Enterprise Architecture Governance

- TOGAF Architecture Development Method (ADM) as a governance process.
- Architecture governance roles, boards, and processes.
- Aligning business goals, capabilities, and technology strategies.
- Architecture principles, policies, and compliance management.
- Using Architecture Repository for governance artefacts.

Section 3: Applying ITIL 4 for Operational Governance

- ITIL 4 Service Value System (SVS) as a governance model for daily operations.
- Key governance-related practices in ITIL:

1. Change enablement.
2. Incident and problem management.
3. Risk management.
4. Service level management.

- Using Continual Improvement as a governance mechanism.
- Operational controls, reporting, and service review boards.

Section 4: Integrating TOGAF and ITIL for Holistic Governance

- Governance operating model: how TOGAF and ITIL complement each other.
- Establishing integrated governance roles and decision rights:

1. Strategic governance (TOGAF).
2. Operational governance (ITIL).

- Aligning value streams across architecture and service management.
- Governance escalation paths and cross-domain accountability.
- Designing integrated dashboards and governance metrics.

Section 5: Governance in Action — Case Studies and Implementation Roadmap

- Real-world case studies of integrated IT governance.
- Governance challenges in cloud, hybrid IT, and agile organisations.
- Governance for digital transformation programs.
- Governance model templates and implementation checklists.
- Building governance maturity: assessment and improvement models.
- Future trends: adaptive governance, risk-aware decision-making, AI-enabled governance platforms.

Certificate Description

Upon successful completion of this training course, delegates will be awarded a Holistique Training Certificate of Completion. For those who attend and complete the online training course, a Holistique Training e-Certificate will be provided.

Holistique Training Certificates are accredited by The CPD Certification Service (CPD), and are certified under ISO 9001 and ISO 29993 standards.

CPD credits for this course are granted by our Certificates and will be reflected on the Holistique Training Certificate of Completion. In accordance with the standards of The CPD Certification Service, one CPD credit is awarded per hour of course attendance. A maximum of 50 CPD credits can be claimed for any single course we currently offer.

Categories

IT & Computer Application, Technology

Tags

ITIL, ITIL v4, TOGAF, The TOGAF Architecture Development Method, it tools

Related Articles

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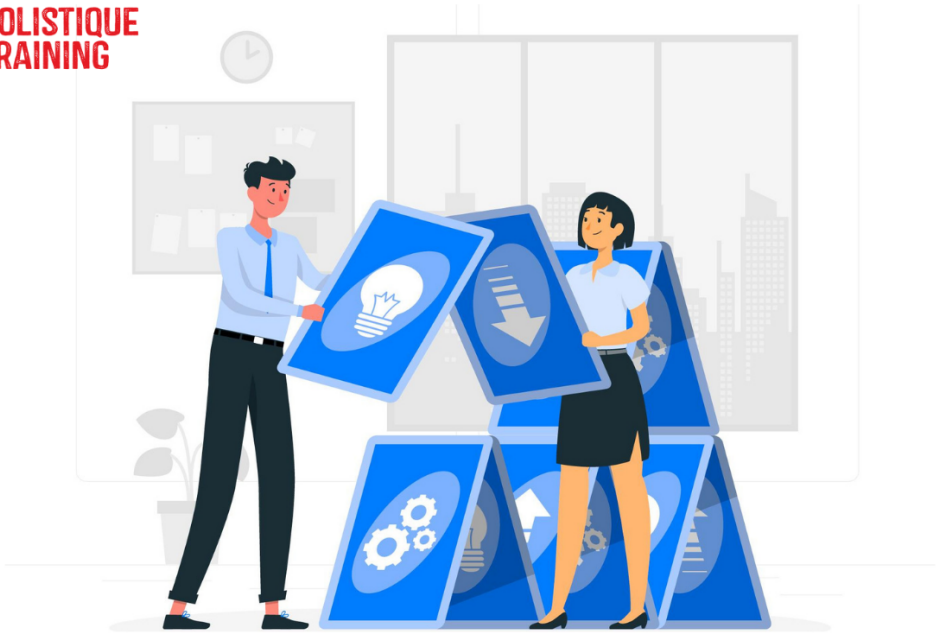

TOGAF vs ITIL: Key Differences IT Professionals Should Know

TOGAF vs ITIL: Key Differences IT Professionals Should Know

Discover the key differences between TOGAF and ITIL frameworks. Compare their purposes, structures, certifications, strengths, and limitations to choose the right approach for your IT strategy and service management needs.